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Christine M. Hayes, M.D.  
Helen A. Raynham, M.D., Ph.D.  
DERMATOLOGIC SURGEONS

Suzanne K. Freitag, M.D.  
OCULOPLASTIC SURGEON



[www.dermcare.us](http://www.dermcare.us)

Michael S. Krathen, M.D.  
Steven I. Kornbleuth, M.D.  
Ma Katrina Dy, M.D.  
GENERAL DERMATOLOGISTS

Loreen A. Ali, M.D.  
PLASTIC & RECONSTRUCTIVE  
SURGEON

## Welcome or Welcome Back to our Practice!

Dear Patient:

Dermcare Physicians and Surgeons is dedicated to providing our patients with the best care available. For your convenience, we have scheduled you for a telephone consultation which will alleviate you having to schedule an in office visit prior to your surgery. Enclosed please find important information that you should review prior to your schedule telephone call.

It will be necessary to provide a photograph of the site of surgery. We have included a tip sheet to help you take your photograph which should be emailed to: [photo@dermcare.us](mailto:photo@dermcare.us)

Please arrive 10 minutes prior to your appointment with your completed paperwork.

The packet includes:

Patient Registration & Privacy Form  
Patient Gateway Sign up sheet  
Tips on how to take a photograph of the site of surgery  
The questions you need to be prepared to answer during your call

For more information about our practice, please visit us at [www.dermcare.us](http://www.dermcare.us). Our Website provides detailed information about our physicians and our services.

If your address, phone number or insurance information has changed, please be sure to alert the front office staff.

If for any reason, you are unable to be available for your scheduled telephone consultation appointment, it is imperative that you call us 24 hours in advance to cancel or reschedule so that we can offer your slot to another patient.

If you would like to correspond with our office via email regarding your care and treatment, please sign up to our new Patient Gateway, [www.patientgateway.org](http://www.patientgateway.org).

We look forward to seeing you!

### *The Physicians and Staff of Dermcare Physicians and Surgeons*

22 Mill Street, Suite 304  
Arlington, MA 02476  
P 781.641.4900 F 781.641.4904

27 Village Square  
Chelmsford, MA 01824  
P 978.244.0060 F 978.244.2522

154 East Central Street, 3rd floor  
Natick, MA 01760  
P 781.431.0060 F 781.431.0062

9 Hope Avenue, Suite 151  
Waltham, MA 02453  
P 781.810.9998 F 781.431.0062

*Members of:*

*Newton Wellesley Physician Hospital Organization • Mount Auburn Cambridge Independent Practice Association • Beth Israel Deaconess Care Organization  
MetroWest Accountable Healthcare Organization • Emerson Hospital Independent Physician Association • Lowell General Physician Hospital Organization • Steward Healthcare*

## GENERAL PATIENT INFORMATION

Patient Name \_\_\_\_\_ Preferred name: \_\_\_\_\_

Date of Birth \_\_\_\_\_ SSN \_\_\_\_\_ Marital Status S M W D

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Check preferred contact method.  Home Phone \_\_\_\_\_  Cell Phone \_\_\_\_\_

Email Address: \_\_\_\_\_ (Email address to be used to communicate health events, practice news, cosmetic specials and events only generated by the practice administrator. Email addresses are kept securely within our practice management system only. )

Primary Care Physician \_\_\_\_\_ Town \_\_\_\_\_ Phone \_\_\_\_\_

Specialist physician who referred you \_\_\_\_\_ Town \_\_\_\_\_ Phone \_\_\_\_\_

Your Cardiologist (if seeing one) \_\_\_\_\_ Town \_\_\_\_\_ Phone \_\_\_\_\_

Race:  White  American Indian or Alaska Native  Asian  Black or African American Language Spoken: \_\_\_\_\_

Ethnicity:  Hispanic or Latino  Not Hispanic or Latino  Declined to state  Native Hawaiian or Other Pacific Islander  Declined to state

Employment Status:  Full-time  Part-time  Retired  Student Occupation \_\_\_\_\_

### MEDICAL EMERGENCY CONTACT INFORMATION

Contact Name \_\_\_\_\_ Relationship \_\_\_\_\_

Home Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

### AUTHORIZATION TO BILL INSURANCE

I hereby authorize and request my insurance company to pay Dermcare directly the amount due on my claim for services provided to my dependent or me. I also agree that should the amount be insufficient to cover the entire medical and/or surgical expense, I will be responsible for the payment of the difference and if the service provided is considered a non-covered service; I will be responsible for payment of that service.

I authorize any holder of medical or other information about me to release to the Social Security Administration and the Center for Medicare and Medicaid Services or its intermediaries any information needed for this or related claim. I permit a copy of the authorization to be used in place of the original and request payment or medical services to be made to the party who accepts assignment. I certify that this information is true and correct to the best of my knowledge.

**Responsible for the Balance** — Although you may have health coverage through another person, all billing/payment information will always be sent directly to you and will be your responsibility.  I have reviewed a copy of the office financial policy which is available at [www.dermcare.us](http://www.dermcare.us).

Patient Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_

Guardian Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_

### HIPAA PRIVACY INFORMATION - Acknowledgement of Receipt of Notice of Privacy Practices

Privacy notice of the privacy practices at Dermcare available at [www.dermcare.us](http://www.dermcare.us) and posted in the office.

I \_\_\_\_\_ (patient initials) understand that if I email photos or protected health information to this office, Dermcare is only responsible for the content once received in this office and it will become part of your permanent electronic medical record. I also understand that when I leave the practice with my own personal health information such as my visit summary, pre/post operative instructions, etc, it is my responsibility to keep this information private and in safe-keeping.

- We will leave appointment reminders on the preferred contact phone number that you provided at the time of the appointment.

May we leave other medical information on/with?

Home Answering Machine  Yes  No

Cell Phone Voicemail  Yes  No

Automated Appointment/Reminder Calls  Yes  No  Opt out

Patient Signature \_\_\_\_\_ Date \_\_\_\_\_

Print Name \_\_\_\_\_

Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_

Print Name \_\_\_\_\_

Relationship to patient: \_\_\_\_\_

- Authorization to discuss my appointments and Health information with:

Name: \_\_\_\_\_

Relationship \_\_\_\_\_

Name: \_\_\_\_\_

Relationship \_\_\_\_\_

Name: \_\_\_\_\_

Relationship \_\_\_\_\_

I decline to give anyone permission to have access to my medical information

\_\_\_\_\_ (Patient initials)

\_\_\_\_\_ (Guardian initials)

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## Partners Health Care Patient Gateway

[www.patientgateway.partners.org](http://www.patientgateway.partners.org)

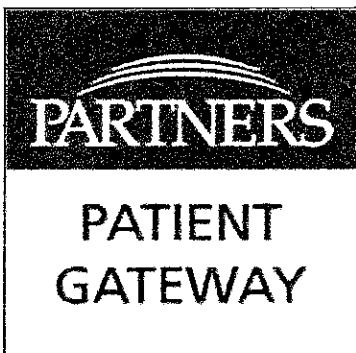
Would you like to sign up for our patient gateway? Yes \_\_\_\_\_ No \_\_\_\_\_

Email address \_\_\_\_\_

What does our patient portal do for you???

- You can reach your doctor's office – online
- Stop using the phone for your routine requests
- Request appointments, medicine or referrals
- View lab results
- Ask questions to the doctor, nurse or front desk staff
- Set appointment reminders
- Upload photos to your chart for phone consultation or wound care concerns

**You can access Patient Gateway 24/7 from the convenience of your PC, laptop, cell phone or tablet at your convenience. The MOBILE APP is now available!**



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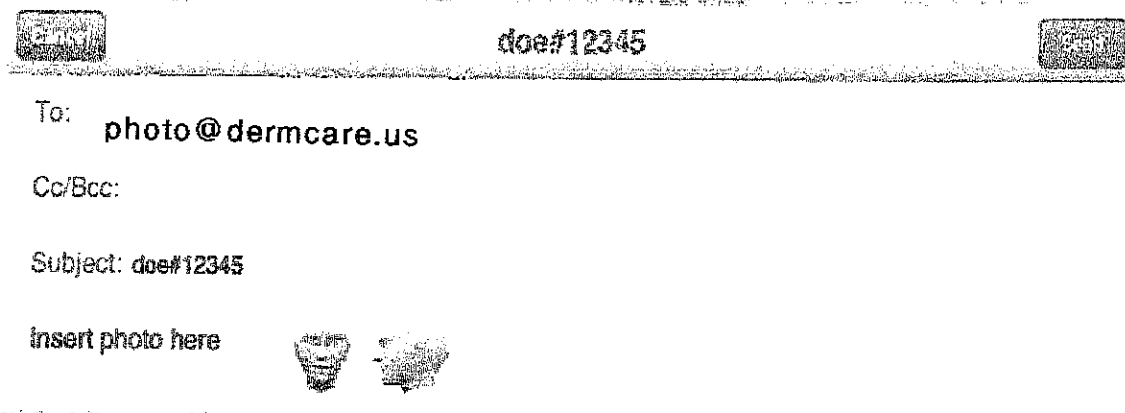
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Please email photo to: [photo@dermcare.us](mailto:photo@dermcare.us)

In the SUBJECT line, please include ONLY the first 3 letters of your LAST name and your patient ID #. Your unique patient ID number will be included in the phone consultation packet that we will send to you either by email or regular mail.

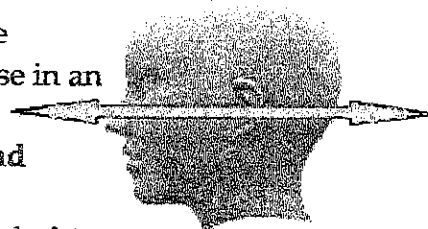
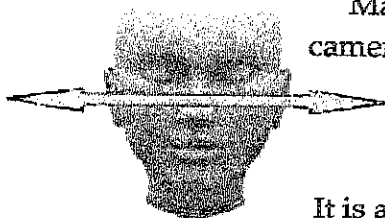
Below is an example email sent to us from Mrs. Jane Doe:



### *How do I take the Consult Photo?*

#### **HEAD PHOTOS:**

Make sure your head is straight and facing the camera directly. Ears should be lined up with nose in an imaginary straight line.



It is important to take both a front view and a side view photo.

It is also very important to have a close up of the lesion next to the ruler found on the right side of this page.

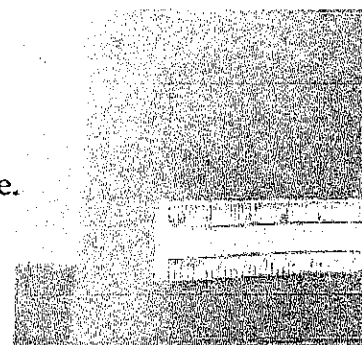
#### **OTHER BODY PART PHOTOS:**

The size of your lesion is very important to us, as it will help us determine what treatment is best for you.

Please send us a close up of your lesion, lined up next to the ruler found on the right side of this page.

*Be careful not to cover the lesion with the ruler.*

Please make sure to take a distant shot of the same lesion, as it will help us identify the anatomical location on the day of surgery.



1  
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19  
20

## **Patient Telephone Consultation Questions**

**Please be prepared to discuss the following  
Information during your telephone consultation**

- Site/s to be treated 1)  
2)  
3)  
4)
- Are you able to identify the site/s?
- Did you email photo of biopsy site/s to the office?
- We will review your medication list (prescriptions, over the counter medications, vitamins, and supplements, please include dosages of each)
- We will review your medical history (previous and current health conditions)
- Any new medical conditions that we may need to be aware of since the last time you were seen in our office? If yes, what?
- Do you have any allergies to medications or food?
- What is your current smoking status? Have you ever smoked?
- Do you have a pacemaker/defibrillator?
- Do you take any antibiotics prior to dental work? If yes, why?
- Do you have any family history of skin cancer?

Patient Label



## Surgery Consultation Form

Name: \_\_\_\_\_ Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_  
           First                          Middle                          Last

Your Pharmacy: Name \_\_\_\_\_  
                           Street \_\_\_\_\_  
                           City, State \_\_\_\_\_

**Chief Complaint**

What is the main reason for your visit?

My doctor referred me for a consultation for a skin cancer that was biopsied in his/her office:

- Basal cell carcinoma     Melanoma     Squamous cell carcinoma  
 Other \_\_\_\_\_

I have a skin lesion that needs to be evaluated further (Has not been biopsied):

- Changing Mole (location) \_\_\_\_\_     Skin Lesion (Location) \_\_\_\_\_  
 Other (Describe) \_\_\_\_\_

**My Skin Cancer History**

- Basal Cell     Squamous Cell     Melanoma     Other \_\_\_\_\_

**List All Medications** (Include names and dosages of prescribed medications, OTC medications, vitamins, and supplements.)

1. Aspirin <input type="checkbox"/> yes <input type="checkbox"/> no	2. Plavix <input type="checkbox"/> yes <input type="checkbox"/> no	3. Coumadin <input type="checkbox"/> yes <input type="checkbox"/> no	4.
5.	6.	7.	8.
9.	10.	11.	12.
13.	14.	15.	16.

**List allergies to medications and/or food**

Medication/Food	Reaction	Medication/Food	Reaction
1.		2.	
3.		4.	

Patient Label
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**Medical History** (previous and current health conditions)

Have you ever had any of the following?

	Yes	No		Yes	No
Artificial Joint			Hypertension		
Atrial Fibrillation			Keloids		
Blistering Sunburn in the past			Leukemia		
Blood Clot or DVT			Liver Disease		
Cancer- Type _____			Low Platelets		
Cardiac Pacemaker/Defib			Lupus		
Chronic Kidney Disease			Memory Loss		
Chronic Lung Disease			Non healing surgical wound		
Clotting Disorder			Organ Transplant		
Coronary Artery Disease			Psychiatric Disorder		
Diabetes			Staph Infection or Other infection after a prior surgery		
Heart Attack			Stroke/TIA		
Heart Bypass			Visual Impairment		
Heart Murmurs					
Hepatitis					
HIV/AIDS					

**Family History**

Relationship	Abnormal Moles	Melanoma	Basal Cell	Squamous Cell	Skin Cancer (unknown type)
Mother					
Father					
Sister					
Brother					
Maternal Aunt					
Maternal Uncle					
Paternal Aunt					
Paternal Uncle					
Mgrandmother					
Mgrandfather					
Pgrandmother					
Pgrandfather					

**Social History**

	# Glasses of Wine	# Cans of Beer	# Shots of Liquor
Per Week:			
Alcohol Screening			
Smoking Status: (circle)	Never	Former	Current

Patient Label

**Preventative Screening**

Preventative Screening	Question	Yes	No	N/A	Approx Date
Colorectal Cancer Screening	Have you been screened for colorectal cancer with <b>any</b> of the following methods: either a colonoscopy over the past 9.5 years, <b>or</b> a stool occult blood smear (guaiac test) during this calendar year, <b>or</b> a flexible sigmoidoscopy during the past 4 years and nine months?				
Pneumococcal Vaccination	Have you ever received a Pneumonia Shot?				
Influenza Immunization	Between August and December of this calendar year, did you receive a Flu Shot?				
Breast Cancer Screening (Women only)	Have you had a mammogram within the past 27 months?				
Screening for Osteoporosis (Women only)	Have you ever been screened for Osteoporosis with a bone density scan (DXA or DEXA scan)?				
Urinary Incontinence (Women only)	Over the past 12 months, have you experienced any involuntary leakage of urine (urinary incontinence)?				

Review of Systems - Have you experienced any of the following **within the last 30 days?**

Symptom	Yes v	No v	Symptom	Yes v	No v
<b><u>Constitutional</u></b>			<b><u>Musculoskeletal</u></b>		
Fever			Joint Swelling		
Unexpected Weight Change			<b><u>Skin</u></b>		
<b><u>HENT</u></b>			New Rash		
Hearing Loss			New Sores or Wound		
Nose Bleeds			<b><u>Allergy/Immunologic</u></b>		
<b><u>Eyes</u></b>			Immune System weak?		
Sensitivity to Bright Light			<b><u>Neurologic</u></b>		
Change in Vision			Numbness of Skin		
<b><u>Respiratory</u></b>			<b><u>Hematologic</u></b>		
Cough			Enlarged Glands		
<b><u>Cardiovascular</u></b>			Do you bruise easily		
Leg Swelling			<b><u>Psychiatric</u></b>		
			Are you nervous or anxious		

Patient signature: \_\_\_\_\_ Date: \_\_\_\_\_

If form filled out by someone other than patient, list relationship to patient: \_\_\_\_\_

Form date 03/08/17

Staff Initials: \_\_\_\_\_

PCP

Referring Derm